

Customer Spotlight

Lebanon Transit
Lebanon, PA

Fleet:

Fixed Route 20
Paratransit 18



Avail Customer Since:

November, 2009

Customer Goals:

The goal of deploying the Advanced Traveler Information System is to provide the highest level of service possible to riders of LT. The ATIS system will ensure that users of LT's HBG Express route will be provided real-time departure information at the Allen Biehler Park & Ride.

Technologies Procured:

Lebanon Transit has adopted Avail's full suite of ITS technologies into its daily operations. This ITS procurement includes voice communications via the countywide two-way radio system and cellular data communications. The ITS adoption also includes integration with Stratagen Adept paratransit software with electronic manifest. The technologies procured are listed below.

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Computer Aided Dispatch | <input checked="" type="checkbox"/> Automatic Vehicle Location | <input checked="" type="checkbox"/> Route Schedule Adherence |
| <input checked="" type="checkbox"/> Mobile Data Terminals | <input checked="" type="checkbox"/> Automatic Passenger Counting | <input checked="" type="checkbox"/> Data Radio Integration |
| <input checked="" type="checkbox"/> Auto Next Stop Annunciation | <input type="checkbox"/> IVRLite | <input checked="" type="checkbox"/> Voice Radio integration |
| <input type="checkbox"/> Scheduling Software Interface | <input checked="" type="checkbox"/> Statistical Reporting Package | <input checked="" type="checkbox"/> Farebox Integration |
| <input checked="" type="checkbox"/> Real-Time Passenger Information | <input type="checkbox"/> Kiosk Information | <input type="checkbox"/> Traffic Signal Priority |
| <input checked="" type="checkbox"/> Wayside Signs | <input type="checkbox"/> Supervisor laptops | <input checked="" type="checkbox"/> Head sign Integration |

Quote:

"The level of knowledge and experience of the Avail Technologies staff has been unmatched...they understand the challenges we face on a daily basis."

Teri Giurintano-Executive Director

Website:

Lebanontransit.org