

Customer Spotlight

Sunline
Palm Springs, CA

Fleet:

Fixed Route 69
Paratransit 31



Avail Customer Since:

November, 2009

Customer Goals:

The purpose of this project is to procure an integrated hardware and software solution featuring Automatic Vehicle Location, Computer Aided Dispatch, Mobile Data Computers, Automatic Passenger Counters, Automatic Voice Annunciation, and other related technologies that will meet Sunline's needs today and integrate with existing and planned future systems.

Technologies Procured:

Sunline's overall solution includes Avail's suite of Advanced Transit Information System (ATIS) products. The system is utilizing the existing conventional radio system for both voice (closed mic) and data communications and an 802.11G network for bulk in-vehicle data downloads. Avail's DataPoint reporting software is providing management with the information they need to make key operational decisions for schedule adherence, farebox data and APC data. The overall solution also includes an interface to Trapeze FX, Trapeze OPS, Trapeze PASS (MON) paratransit software and the installation of Mobile Data Computers with electronic manifest for the paratransit fleet.

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|---|---|--|
| <input checked="" type="checkbox"/> Computer Aided Dispatch | <input checked="" type="checkbox"/> Automatic Vehicle Location | <input checked="" type="checkbox"/> Route Schedule Adherence |
| <input checked="" type="checkbox"/> Mobile Data Terminals | <input checked="" type="checkbox"/> Automatic Passenger Counting | <input checked="" type="checkbox"/> Data Radio Integration |
| <input checked="" type="checkbox"/> Auto Next Stop Annunciation | <input type="checkbox"/> IVRLite | <input checked="" type="checkbox"/> Voice Radio integration |
| <input checked="" type="checkbox"/> Scheduling Software Interface | <input checked="" type="checkbox"/> Statistical Reporting Package | <input checked="" type="checkbox"/> Farebox Integration |
| <input checked="" type="checkbox"/> Real-Time Passenger Information | <input type="checkbox"/> Kiosk Information | <input type="checkbox"/> Traffic Signal Priority |
| <input checked="" type="checkbox"/> Wayside Signs | <input type="checkbox"/> Supervisor laptops | <input checked="" type="checkbox"/> Head sign Integration |

Polo Del Toro-Director of Operations

Website:

sunline.org