

Customer Spotlight

Wichita Transit
Wichita, KS

Fleet:

Fixed Route 53
Paratransit 23
Supervisor 8



Avail Customer Since:

September, 2009

Customer Goals:

To improve customer service through the deployment of a fully integrated ITS solution, including CAD/AVL, Mobile Data Computer and Passenger Information. Through the deployment of the ITS DATA

Technologies Procured:

Avail Technologies was awarded the Wichita ITS contract in September of 2009. The following technologies were procured to provide a complete proven solution and fully integrated ITS Project. Having provided similar solutions in over 30 different agencies within the market, Avail provided the proven performance Wichita Transit was looking for at an affordable cost.

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|---|---|--|
| <input checked="" type="checkbox"/> Computer Aided Dispatch | <input checked="" type="checkbox"/> Automatic Vehicle Location | <input checked="" type="checkbox"/> Route Schedule Adherence |
| <input checked="" type="checkbox"/> Mobile Data Terminals | <input checked="" type="checkbox"/> Automatic Passenger Counting | <input checked="" type="checkbox"/> Data Radio Integration |
| <input checked="" type="checkbox"/> Auto Next Stop Annunciation | <input checked="" type="checkbox"/> IVRLite | <input checked="" type="checkbox"/> Voice Radio integration |
| <input checked="" type="checkbox"/> Scheduling Software Interface | <input checked="" type="checkbox"/> Statistical Reporting Package | <input checked="" type="checkbox"/> Farebox Integration |
| <input checked="" type="checkbox"/> Real-Time Passenger Information | <input checked="" type="checkbox"/> Kiosk Information | <input type="checkbox"/> Traffic Signal Priority |
| <input checked="" type="checkbox"/> Wayside Signs | <input type="checkbox"/> Supervisor laptops | <input checked="" type="checkbox"/> Head sign Integration |

Quote:

"We had very high expectations for the success of our ITS project. Avail has excelled in many areas, but mostly in their commitment to Customer Service."

Dennis McHugh-ITS Systems Analyst, Wichita Transit

Website:

Wichita.gov/cityoffices/transit/